

March 16, 2020

### **CORONAVIRUS COVID-19**

The care and safety of The Fort Erie Native Friendship Centre clients, their families, our staff and volunteers is our top priority. The World Health Organization declared COVID-19 a global pandemic. Although the perceived risk in Ontario is low at this time, we are implementing strategies to manage the threat and spread of the virus. Many of our clients are seniors with underlying health conditions and are most vulnerable. Effective immediately until 6 April 2020 the Fort Erie Native Friendship Centre will suspend all programs hosted at our centre.

The following limited services will be available:

- Restricted Home visits by FENFC staff to drop off of health items/food bags as needed. Items will be left at door/porch only.
- Phone check-ins with Program Coordinators
- Medical transportation (call Program Coordinator to arrange) IF YOU KNOW OF ANYONE WHO IS ISOLATED OR IN NEED OF ADDITIONAL SUPPORT....PLEASE CONTACT OUR MAIN NUMBER: 905-871-8931 between 9am and 5pm Monday to Friday, message us on Messenger, OR CALL 211 for updates on available services in our area.

We shall continue to monitor the situation and inform you of programming decisions for the remainder of April onward as more information becomes available. Updates on services will be communicated through email, website and our social media accounts.

In these challenging times for everyone, rest assured that we will continue to make the best decisions we can for everyone's well-being. Access reliable local information: <https://www.niagararegion.ca/health/covid-19/default.aspx>

To ensure limited exposure please take the necessary steps to protect yourselves. Here are some ways to do so:

- Wash your hands often with soap and water or alcohol based hand sanitizer
- Sneeze and cough into your sleeve, avoid your hands
- Avoid touching your eyes, nose or mouth
- Avoid Contact with people who are sick
- Stay Home If You Are Sick
- Clean and disinfect "High touch" surfaces

# Attention Visitors



If you have a fever and/or new onset of cough or difficulty breathing

**AND**

In the 14 days before symptom onset, you have:

- been to a COVID-19 impacted area, **or**
- you have been in close contact with a confirmed or probable case of COVID-19, **or**
- you have been in close contact with a person with acute respiratory illness who has been to a COVID-19 impacted area,

**please delay your visit AND contact your health care provider, or  
Telehealth Ontario (1-866-797-0000)**

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